CISQ is a member of

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www.iqnet-certification.com

CERTIFICATO n°
CERTIFICATE n° **58429**

SI CERTIFICA CHE L'ORGANIZZAZIONE
WE HEREBY CERTIFY THAT THE ORGANIZATION

For information concerning the validity of the certificate, you can visit the site www.certiquality.it

The validity of this certificate depends on annual audit and on a complete review every three years of the Management System.

TWY S.R.L.

IT - 20159 MILANO (MI) - VIALE EDOARDO JENNER 55

NELLE SEGUENTI UNITA' OPERATIVE / IN THE FOLLOWING OPERATIVE UNITS

IT - 10137 TORINO (TO) - CORSO ENRICO TAZZOLI 215/12/b
IT - 20159 MILANO (MI) - VIALE EDOARDO JENNER 55

HA ATTUATO E MANTIENE UN SISTEMA DI GESTIONE AMBIENTE CHE E' CONFORME ALLA NORMA
HAS IMPLEMENTED AND MAINTAINS A ENVIRONMENT MANAGEMENT SYSTEM WHICH COMPLIES WITH THE FOLLOWING STANDARD

UNI EN ISO 14001:2015

PER LE SEGUENTI ATTIVITÀ / *FOR THE FOLLOWING ACTIVITIES*

SETTORE CODE **IAF 35**

Progettazione sviluppo ed erogazione di servizi di contact center Inbound e Outbound anche mediante distribuzione alla rete di call center gestiti da società controllate.

Design and development of Inbound and Outbound Contact Center services developed also through distribution to the network of call centers managed by subsidiaries or franchised subsidiaries.

Certificazione rilasciata in conformità al Regolamento Tecnico ACCREDIA RT 09
IL PRESENTE CERTIFICATO È SOGGETTO AL RISPETTO DEL REGOLAMENTO PER LA CERTIFICAZIONE DEI SISTEMI DI GESTIONE
THE USE AND THE VALIDITY OF THE CERTIFICATE SHALL SATISFY THE REQUIREMENTS OF THE RULES FOR THE CERTIFICATION OF MANAGEMENT SYSTEMS

PRIMA EMISSIONE *FIRST ISSUE*	*24/10/2023*
DATA DELIBERA *DECISION DATE*	*19/10/2026*
DATA SCADENZA *EXPIRY DATE*	*22/10/2029*
EMISSIONE CORRENTE *CURRENT ISSUE*	*19/10/2026*

Marco Martinelli
CERTIQUALITY S.r.l. IL PRESIDENTE
Via G. Giardino 4 – 20123 MILANO (MI) - ITALY

MANAGEMENT SYSTEM CERTIFICATION ACCREDIA
00027

CISQ
www.cisq.com
CISQ è la Federazione Italiana di Organismi di Certificazione dei sistemi di gestione aziendale. CISQ is the Italian Federation of management system Certification Bodies.

IQNET

Building trust together.

Certificate

CISQ/CERTIQUALITY S.r.l. has issued an IQNET recognized certificate that the organization:

TWY S.R.L.

IT-20159 MILANO (MI) - VIALE EDOARDO JENNER 55

has implemented and maintains a/an
Environmental Management System

for the following scope:
Design and development of Inbound and Outbound Contact Center services developed also through distribution to the network of call centers managed by subsidiaries or franchised subsidiaries.

which fulfils the requirements of the following **standard:**

ISO 14001:2015

Issued on:	19/10/2026
First issued on:	24/10/2023
Expires on:	22/10/2029

Registration Number: **IT- 137933 - 58429**

Alex Stoichitoiu
President of IQNET

Mario Romersi
President of CISQ

CISQ

This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

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