

CERTIFICATO n°
CERTIFICATE n° **29188**SI CERTIFICA CHE L'ORGANIZZAZIONE
WE HEREBY CERTIFY THAT THE ORGANIZATION**TWY S.R.L.**

IT-20159 MILANO (MI) - VIALE EDOARDO JENNER 55

NELLE SEGUENTI UNITA' OPERATIVE / IN THE FOLLOWING OPERATIVE UNITS

IT - 10137 TORINO (TO) - CORSO ENRICO TAZZOLI 215/12/b

IT - 20159 MILANO (MI) - VIALE EDOARDO JENNER 55

HA ATTUATO E MANTIENE UN SISTEMA DI GESTIONE DELLA SALUTE E SICUREZZA CHE È CONFORME ALLA NORMA
HAS IMPLEMENTED AND MAINTAINS A HEALTH AND SAFETY MANAGEMENT SYSTEM WHICH COMPLIES WITH THE FOLLOWING STANDARD**UNI EN ISO 45001:2023**

PER LE SEGUENTI ATTIVITÀ / FOR THE FOLLOWING ACTIVITIES

SETTORE CODE **IAF 35**

Progettazione, sviluppo ed erogazione di servizi di contact center Inbound e outbound anche mediante distribuzione alla rete di call center gestiti da società controllate o affiliati in franchising.

Design and development of Inbound and Outbound Contact Center services developed also through distribution to the network of call centers managed by subsidiaries or franchised affiliates.

IL PRESENTE CERTIFICATO È SOGGETTO AL RISPETTO DEL REGOLAMENTO PER LA CERTIFICAZIONE DEI SISTEMI DI GESTIONE
THE USE AND THE VALIDITY OF THE CERTIFICATE SHALL SATISFY THE REQUIREMENTS OF THE RULES FOR THE CERTIFICATION OF MANAGEMENT SYSTEMSPRIMA EMISSIONE
FIRST ISSUE 28/12/2018DATA DELIBERA
DECISION DATE 29/11/2024DATA SCADENZA
EXPIRY DATE 26/12/2027EMISSIONE CORRENTE
CURRENT ISSUE 24/07/2025Marco Martinelli
CERTIQUALITY S.r.l. IL PRESIDENTE
Via G. Giardino 4 - 20123 MILANO (MI) - ITALY

SCR n. 002 F

Membro degli Accordi di Mutuo riconoscimento EA, IAF e ILAC.
Signatory of EA, IAF and ILAC Mutual Recognition Agreements.

www.cisq.com

CISQ è la Federazione Italiana di Organismi di
Certificazione dei sistemi di gestione aziendale. CISQ
is the Italian Federation of management system
Certification Bodies.

Certificate

CISQ/CERTIQUALITY S.r.l. has issued an IQNET recognized certificate that the organization:

TWY S.R.L.

IT-20159 MILANO (MI) - VIALE EDOARDO JENNER 55

has implemented and maintains a/an
Safety Management System

for the following scope:

Design and development of Inbound and Outbound Contact Center services developed also through distribution to the network of call centers managed by subsidiaries or franchised affiliates.

which fulfils the requirements of the following **standard**:

ISO 45001:2018

Issued on: 24/07/2025
First issued on: 28/12/2018
Expires on: 26/12/2027

Registration Number: **IT- 119482 - 29188**



Alex Stoichitoiu
President of IQNET



Mario Romersi
President of CISQ



This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

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Cro Cert Croatia **DQS Holding GmbH** Germany **EAGLE Certification Group** USA **FCAV** Brazil **FONDONORMA** Venezuela **ICONTEC**
Colombia **ICS** Bosnia and Herzegovina **Inspecta Sertifointi Oy** Finland **INTECO** Costa Rica **IRAM** Argentina **JQA** Japan **KFQ** Korea
LSQA Uruguay **MIRTEC** Greece **MSZT** Hungary **Nemko AS** Norway **NSAI** Ireland **NYCE-SIGE** Mexico **PCBC** Poland **Quality Austria**
Austria **SII** Israel **SIQ** Slovenia **SIRIM QAS International** Malaysia **SGS** Switzerland **SRAC** Romania **TSE** Türkiye **YUQS** Serbia

* The list of IQNET Members is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com