CISQ is a member of

IQNET

The International Certification Network

www.iqnet-certification.com

CERTIFICATO n°
CERTIFICATE n° **14363**

SI CERTIFICA CHE L'ORGANIZZAZIONE
WE HEREBY CERTIFY THAT THE ORGANIZATION

TWY S.R.L.

IT - 20159 MILANO (MI) - VIALE EDOARDO JENNER 55

NELLE SEGUENTI UNITA' OPERATIVE / IN THE FOLLOWING OPERATIVE UNITS

IT - 10137 TORINO (TO) - CORSO ENRICO TAZZOLI 215/12/b
IT - 20159 MILANO (MI) - VIALE EDOARDO JENNER 55

HA ATTUATO E MANTIENE UN SISTEMA DI GESTIONE QUALITA' CHE E' CONFORME ALLA NORMA
HAS IMPLEMENTED AND MAINTAINS A QUALITY MANAGEMENT SYSTEM WHICH COMPLIES WITH THE FOLLOWING STANDARD

UNI EN ISO 9001:2015

PER LE SEGUENTI ATTIVITÀ / *FOR THE FOLLOWING ACTIVITIES*

SETTORE CODE **IAF 35**

Progettazione sviluppo ed erogazione di servizi di contact center Inbound e Outbound anche mediante distribuzione alla rete di call center gestiti da società controllate.

Design, development and provision of inbound and outbound contact centre services also through distribution to the call centre network operated by subsidiaries.

For information concerning the validity of the certificate, you can visit the site www.certiquality.it

The validity of this certificate depends on annual audit and on a complete review every three years of the Management System.

IL PRESENTE CERTIFICATO È SOGGETTO AL RISPETTO DEL REGOLAMENTO PER LA CERTIFICAZIONE DEI SISTEMI DI GESTIONE
THE USE AND THE VALIDITY OF THE CERTIFICATE SHALL SATISFY THE REQUIREMENTS OF THE RULES FOR THE CERTIFICATION OF MANAGEMENT SYSTEMS

PRIMA EMISSIONE *FIRST ISSUE*	*24/02/2009*
DATA DELIBERA *DECISION DATE*	*22/10/2026*
DATA SCADENZA *EXPIRY DATE*	*22/10/2029*
EMISSIONE CORRENTE *CURRENT ISSUE*	*22/10/2026*

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Marco Martinelli
CERTIQUALITY S.r.l. IL PRESIDENTE
Via G. Giardino 4 – 20123 MILANO (MI) - ITALY

MANAGEMENT SYSTEM CERTIFICATION ACCREDIA
00027

CISQ
www.cisq.com
CISQ è la Federazione Italiana di Organismi di Certificazione dei sistemi di gestione aziendale. CISQ is the Italian Federation of management system Certification Bodies.

IQNET

Building trust together.

Certificate

CISQ/CERTIQUALITY S.r.l. has issued an IQNET recognized certificate that the organization:

TWY S.R.L.

IT-20159 MILANO (MI) - VIALE EDOARDO JENNER 55

has implemented and maintains a/an
Quality Management System

for the following scope:
Design, development and provision of inbound and outbound contact centre services also through distribution to the call centre network operated by subsidiaries.

which fulfils the requirements of the following **standard:**

ISO 9001:2015

Issued on:	22/10/2026
First issued on:	24/02/2009
Expires on:	22/10/2029

Registration Number: **IT- 55853 - 14363**

Alex Stoichitoiu
President of IQNET

Mario Romersi
President of CISQ

CISQ

This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

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